SITE SURVEY

This Site Survey is used to determine the setup and configurations selections for the ALICE Receptionist system to be installed at the customer's site. Please complete each section of the survey and contact your sales representative if you have any questions.

ALICE QUALIFYING QUESTIONS

I am interested in using ALICE Receptionist for the purpose of:

Greetings
___Having ALICE greet my visitors when they arrive [BASIC, PREMIUM, ENTERPRISE]

Visitor and Employee Communications [BASIC, PREMIUM, ENTERPRISE]
___ Enable visitors to have video calls with employees at their work desk
___ Enable visitors to have audio calls with employees at their desk or on mobile phones

Visitor Interactive Information
___ Showing visitors a calendar of building events [ENTERPRISE]
___ Showing building / campus maps [PREMIUM, ENTERPRISE]
___ Showing web pages [BASIC, PREMIUM, ENTERPRISE]
___ Showing videos [PREMIUM ENTERPRISE]
___ Showing images [PREMIUM ENTERPRISE]
___ Showing local weather widget [PREMIUM, ENTERPRISE]
___ Showing custom HTML pages / forms [BASIC, PREMIUM, ENTERPRISE]

Visitor Management [ENTERPRISE]
___ Allowing Visitors to self-check-in
___ Notify Employees of visitor's arrival (Email / SMS Text)
___ Allowing visitors to self-check-out
___ Printing visitor badges
___ showing visitor induction screens

Security
___ Capturing visitor images [ENTERPRISE]
___ Log check-in / check-out times [ENTERPRISE]
___ Log call activity [PREMIUM, ENTERPRISE]

Hire Date _____ (When do you want ALICE to start managing your lobby)
_____ Number of ALICE Directory Installation locations with this order
_____ Number of other offices you might want to hire ALICE for in the next 12 months

ALICE™ RECEPTIONIST

SITE SURVEY

HARDWARE

__ Kiosk

Screen Size (32", 42", 55")

Orientation: __ Portrait   __ Landscape

Model: _____

__ Badge Printer (used with Check-In feature)

__ Wall Mount

Screen Size (32", 42", 55")

Orientation: __ Portrait   __ Landscape

Model: _____

__ Badge Printer (used with Check-In feature)

__ Desktop

Screen Size (23", 32", 42")

Model: _____

__ Badge Printer (used with Check-In feature)

SITE SURVEY

COMMUNICATIONS

Communications services are provided by ALICE Communication servers hosted in the Cloud. Premium and Enterprise customers can also choose to connect ALICE to their on premise VoIP communications servers. ALICE supports Cisco, Avaya, Microsoft Lync/Skype and others.

__ **ALICE Cloud Communications** [BASIC, PREMIUM, ENTERPRISE]

    <u>Audio Only Users</u>
        __ Desk / Mobile Phones   Number: ____
    <u>Video Users</u>
        __ ALICE Clients (ARC)   Number: ____

__ **On-premise VoIP Phone System** [PREMIUM, ENTERPRISE]

    PBX Brand: _____ PBX Model: _____
    <u>Audio Only Users</u>
        __ Desk / Mobile Phones   Number: ____
    <u>Video Users</u>
        __ ALICE Clients (ARC)   Number: ____
        __ 3rd Party Softphones   Number: ____

__ **Microsoft Lync / Skype for Business Server** [ENTERPRISE]

    <u>Audio Only Users</u>
        __ Desk / Mobile Phones   Number: ____
    <u>Video Users</u>
        __ Lync 2010 Clients   Number: ____
        __ Lync 2013 Clients   Number: ____
        __ Skype for Business Clients   Number: ____

ALICE SERVICES

ALICE Services are used to access the content that is displayed on the ALICE Directory screen. This includes things like Companies, Departments and Employee names. This information is stored on the ALICE Cloud. Enterprise users have the option to choose Local Services to store this on their network.

__ **ALICE Cloud Services** [BASIC, PREMIUM, ENTERPRISE]
__ **ALICE Local Services** [ENTERPRISE]

SITE SURVEY

ALICE SUBSCRIPTION

*abbreviated list

__ ALICE Basic Subscription
- ✓ 50 Audio Users
- ✓ 5 Video Users
- ✓ 1 Language
- ✓ ALICE Cloud Communications
- ✓ ALICE Cloud Admin Portal

__ ALICE Premium Subscription
- ✓ All Features included with Basic Subscription
- ✓ 150 Audio Users
- ✓ 15 Video Users
- ✓ 4 Languages
- ✓ Active Content (Widgets, Videos, Images)
- ✓ Operator Mode
- ✓ Ring Groups, Call Forwarding
- ✓ On-premise SIP Based VoIP Phone support
- ✓ Watch feature
- ✓ Call reports

__ ALICE Enterprise Subscription
- ✓ All Features included with Basic and Premium Subscriptions
- ✓ 300 Audio Users
- ✓ 30 Video Users
- ✓ All Languages (English, Spanish, Chinese, Dutch, French, German, Japanese, Portuguese)
- ✓ Local Content Storage and Administration
- ✓ Microsoft Active Directory Integration
- ✓ Microsoft Lync / Skype for Business Server integration (On-premise servers)
- ✓ Visitor Management
    - o Visitor Check In / Check Out [not available with ALICE Local Services]
    - o Induction Screens
    - o Visitor Reports
- ✓ Events Calendar

SITE SURVEY

ALICE FEATURES

For system configuration planning, please specify which of the below features you would like to activate when your system is installed.

BASIC SUBSCRIPTION

PREMIUM SUBSCRIPTION
__ Ring Groups

ENTERPRISE SUBSCRIPTION
__ Visitor Check-In / Check-Out
__ Induction Screen
__ Events Calendar
__ Active Directory Integration

ADDITIONAL NOTES