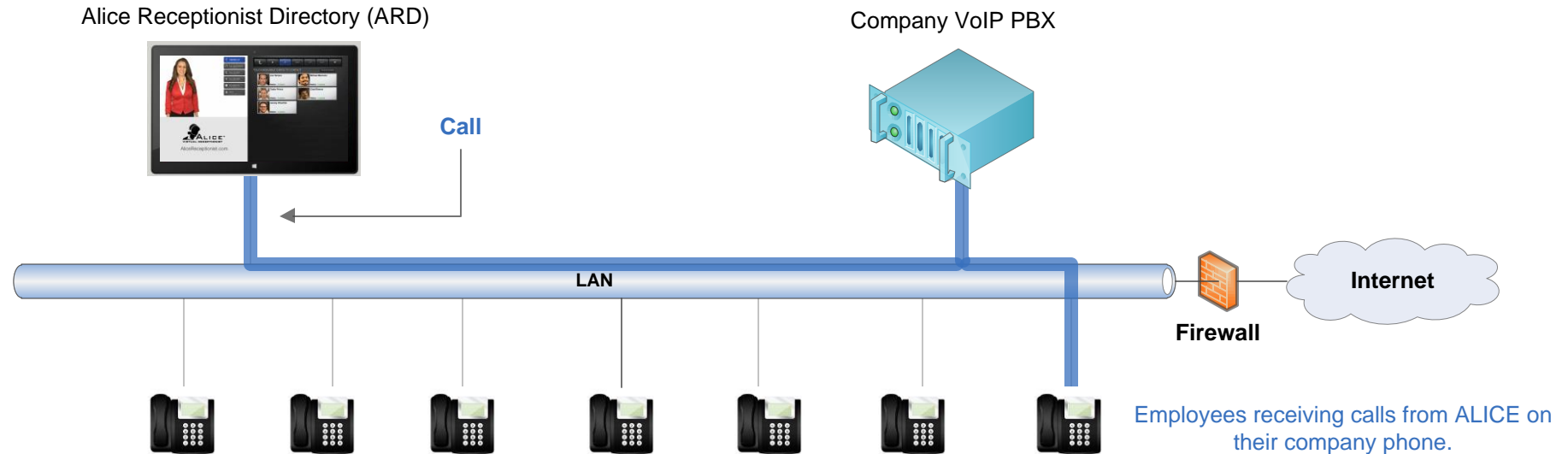


ALICE Receptionist Communications DIAGRAM

LAN-Only Communications to Company Phone Endpoints



Communication Configuration Options

The ALICE Directory enables visitors to contact employees via **Voice call** or a **Video call (if the company PBX is VIDEO ENABLED)**. The preferred communication method (Video or Voice) is configurable at the employee level. This representation of the ALICE solution has been configured to restrict all communications to the local area network (LAN). The call is first sent from the ALICE Receptionist Directory to the company PBX and then on to a company phone extension. This can be accomplished by configuring the system in one of these two ways:

- **Configuration:** The Alice Receptionist Directory is configured as a registered extension on the company PBX. The ALICE Receptionist Directory can place calls to company phones extensions in the same manner as any other extension to extension calling is performed on the company telephony network. The ALICE PBX is not needed in this configuration.
- **Alternative Configuration:** Establish a **SIP Trunk** between the **ALICE PBX** (installed on the ARD) and the **Company PBX**. The ALICE Receptionist Directory, as a registered extension on the ALICE PBX, sends the call to the company PBX across the SIP Trunk. The company PBX routes the call to the intended company phone (extension).