



ALICE™ RECEPTIONIST

Delivery & Installation Guide

ALICE Hardware Delivery

Please review the delivery information for the type of system you purchased (Kiosk, Wall mounted or Desktop) to ensure you are prepared to receive the ALICE hardware when it is delivered.

- **Kiosk**

Kiosk packages are large and heavy. Kiosk are delivered on pallet to the buildings loading dock. Sizes and weights for kiosk deliveries are:

	Weight	Dimensions
○ 32" Portrait Kiosk (Lincoln)	250lbs	47" x 38" x 69"
○ 32" Landscape Kiosk (Lincoln)	250lbs	47" x 38" x 58"
○ 42" Portrait Kiosk (Lincoln)	245lbs	47" x 38" x 82"
○ 42" Landscape Kiosk (Lincoln)	250lbs	47" x 38" x 58"
○ 55" Portrait Kiosk (Lincoln)	90lbs	47" x 38" x 66" (box 1 of 2)
	160lbs	56" x 24" x 40" (box 2 of 2)
○ 55" Landscape Kiosk (Lincoln)	90lbs	47" x 38" x 58" (box 1 of 2)
	160lbs	56" x 24" x 40" (box 2 of 2)

The pallet with kiosk will be delivered to the loading dock. You will be responsible for moving the kiosk from the dock to the setup location. You will need two or more people to unpack and setup the kiosk once it is at its final installation location.

If you purchased the white glove delivery service, the kiosk will be delivered inside the building, unpacked and setup at your desired location. All packing material will be removed by the delivery personnel.

- **Wall mounted Systems**

Wall mounted systems come in sizes of 32", 42" and 55" screens. The system is delivered in 3 boxes. Boxes include the Monitor, Computer Module and wall mount. Delivery is made to the customer's front door and DO NOT require a loading dock or pallet. The customer is responsible to installing the Wall mount at the desired installation location and hanging the screen on the wall mount. Two or more people are required for this installation.

- **Desktop**

Desktop system come in sizes of 23", 32" and 42" screens. The system is delivered in 2 or 3 boxes depending on the system purchased and include the monitor, computer module and



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stand. The 23" units have the computer built into the monitor and only require one box. The customer is responsible for attaching the monitor to the stand for the 32" and 42" screen. Two people are recommend for this installation.

Installation Site Electrical and Internet Requirements

The location for the installation of the ALICE system in your building will need to have the following provided by you before it can be turned on:

- Two 120V Power outlets
- One active Cat 5 or Cat 6 internet connection with access to the internet
- We highly recommend customer purchase a quality surge protector to connect all ALICE Hardware electrical components for protection from electrical surges which could damage the hardware.

Installation Site Environmental Requirements

The location for the installation of the ALICE system in your building will need to meet the following environmental requirements:

- Temperature: Between 0°C to 40°C (32°F to 95°F)
- Humidity: 20 to 80%

Unless specifically mentioned, the ALICE hardware is not weatherproof or resistant and must be located inside an environmentally controlled building with air conditioning and heating to ensure the equipment is not exposed to extreme temperatures or weather.