ALICE™ RECEPTIONIST

Retail Pricing & Feature List

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RETAIL PRICING & FEATURE LIST

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	BASIC	PREMIUM	ENTERPRISE
1 year term (Paid annually)	$299/mo	$399/mo	$499/mo
2 year term (paid annually)	$284/mo	$379/mo	$474/mo
3 year term (paid annually)	$269/mo	$359/mo	$449/mo
4 year term (paid annually)	$254/mo	$339/mo	$424/mo
5 year term (paid annually)	$239/mo	$319/mo	$399/mo
- Add $50/month to subscription prices if paying monthly instead of annually.-			
Building Directory			
Company Listing	✓	✓	✓
Departments Listing	✓	✓	✓
Employees Listing	✓	✓	✓
Employee Photos	✓	✓	✓
Audio Users	50	150	300
Video Users	5	15	30
Active Content – Web pages	✓	✓	✓
Active Content – Widgets		✓	✓
Active Content – Videos		✓	✓
Active Content – Images		✓	✓
Interface – Configurable	✓	✓	✓
Interface – Corporate Branding	✓	✓	✓
Motion Detection – Greet visitors	✓	✓	✓
Motion Detection – Call operator		✓	✓
Maps (static) support		✓	✓
Maps (interactive) support		✓	✓
Communications			
2 way video calls	✓	✓	✓
1 way video calls	✓	✓	✓
3rd party softphones support	✓	✓	✓
Phones (Land & Mobile) calls	✓	✓	✓
User presence	✓	✓	✓
Cloud Communications Service	✓	✓	✓
Ring Groups		✓	✓
Call Forwarding		✓	✓

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Place caller on hold		✓	✓
Connect multiple Directories		✓	✓
Integrations			
SIP based VoIP Phone systems		✓	✓
Microsoft Active Directory (LDAP)			✓
Security			
Visitor preview video	✓	✓	✓
Remotely watch lobby		✓	✓
Usage details		✓	✓
Call details		✓	✓
Capture visitor images			✓
Visitor Management			
Preschedule Visitors			✓
Visitor Check-in			✓
Visitor badge printing			✓
Visitor Check-out			✓
Post-visitor check-out			✓
Employee notification (SMS)			✓
Employee notification (email)			✓
Employee reply (SMS)			✓
Events			
Outlooks calendar integration			✓
Google calendar integration			✓
Events Listing			✓
Events Details			✓
Mapping			✓
Event Check-in			✓
Multilingual			
ALICE Video languages	✓	✓	✓
• English - US (Jackie)			
• English - US (Hilary)	Choose one primary language	Choose 4 languages	All languages
• English - Australian (Natalie)			
• Chinese – Mandarin (Victoria)			
• Dutch (Cathy)			
• French (Shannon)			
• German (Hannah)			
• Japanese (Yukako)			
• Portuguese (Carla)			
• Spanish – Mexican (Veronica)			

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Administration			
Cloud Administration Portal	✓	✓	✓
Local Administration application			✓
Active Directory Integration			✓
Microsoft Lync Integration			✓
Cloud content storage	✓	✓	✓
Local content storage			✓
Support			
Software updates	✓	✓	✓
Email Support	✓	✓	✓
Remote Support	✓	✓	✓
Live Support – Mon - Fri 8-5 PST	✓	✓	✓
Live Support - after hours			✓
System Status Alerts		✓	✓

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